

TERMS AND CONDITIONS

CONTRACT

A contract will be deemed to have been made between Butterfly Wedding Supplies and the client, once the client has confirmed their wish to book. The booking will be deemed as accepted by the issuing of the booking form and confirms acceptance of these terms and conditions.

PAYMENT

A non-refundable deposit must be paid upon booking. The balance must be cleared at least 28 days before the date of your event. If you are booking within 28 days of your event, the full balance must be paid immediately.

If items are damaged whilst in your care then we have the rights to invoice you for the replacement cost.

CANCELLATION

Cancellations must be made in writing (this can be electronically) this will result in the non refundable deposit being lost, unless there is less than 28 days until your event, in which case all hire costs will be payable.

Butterfly Wedding Supplies reserves the right to delay, cancel or alter any booking where forced to do so. Should this occur the client will receive a full refund of all the monies paid. Butterfly Wedding Supplies will not incur any additional liability for non - appearance. We will attempt to arrange a replacement.

RESPONSIBILITY

Butterfly Wedding Supplies will not be held responsible for for any hire products which are the wrong size, it is the clients responsibility to take measurements and ensure these are correct, this includes, but is not limited to, chair covers. Where hire equipment is ordered that is the wrong size, full payment will be required.

The client is responsible for the property of the goods during the hire period.

DAMAGE

Butterfly Wedding Supplies include minor staining and general wear and tear in their pricing and therefore these will not result in additional costs. However, irreversible damage or damage which has been caused deliberately will result in you being invoiced for the full replacement cost of the item.

PHOTOGRAPHY

Unless the client specifies otherwise, Butterfly Wedding Supplies reserve the right to take both photographs and video footage before the event and these will remain the property of Butterfly Wedding Supplies.

LIABILITY

Butterfly Wedding Supplies will not be held responsible for any injury obtained by any hire item. Butterfly Wedding Supplies is fully insured with public liability insurance.

ENGLISH LAW

English Law and Butterfly Wedding Supplies shall govern the contract of these terms and conditions and the client hereby submits to the exclusive jurisdiction of the English Courts in all matters regarding the contracts and the above terms and conditions.

OWNERSHIP

These terms and conditions refer to Butterfly Wedding Supplies, which is not a separate legal entity. Butterfly Wedding Supplies is the trading name of Joanne Perdue.